

## inApp

Use Case 2 - Private Banking  
and Cross-Border Communication

## ► SCENARIO

Anna, a relationship manager at a German bank, meets Jose in Buenos Aires. His parents, Sandra (Russia) and Alexander (Ukraine), want to open a joint account, with Jose holding power of attorney. They request periodic updates and propose meetings in non-strategic countries like France, Italy, and Turkey.

## ► CHALLENGES

Anna studied the Argentina Country Manual and Bank guidelines but needs to plan communication with Sandra and Alexander based on their travel locations. She also seeks compliance advice on providing investment guidance to Jose, a professional investor, and can consult the Bank's compliance officer despite the time zone difference.

## MANUAL PROCESS

- ✗ Access to the Country Manual Private Banking Argentina.
- ✗ Subscribe to the Country Manual Private Banking Turkey, France and Italy.
- ✗ Understand which rules would apply in the various circumstances.



Several hours based on complexity.

## WITH INDIGITA

- ✓ Define the client profile and situation in just a few clicks.
- ✓ Explore the permitted scenarios and ensure compliance.



A few seconds

## ► KEY ADVANTAGES OF INAPP

- ✓ Facilitates secure and location-independent client communications.
- ✓ Ensures timely access to compliance expertise, reducing delays and risks.
- ✓ Provides jurisdiction-specific insights for informed decision-making.
- ✓ Supports compliance with cross-border regulations for seamless client interactions.

## INTERESTED?

Contact us at [info@indigita.ch](mailto:info@indigita.ch)  
Or, directly book a demo via QR code:



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